Privacy, Dignity & Confidentiality

thyinternationalltd Custom Purses Pty Ltd

Last Updated: 2-12-2026

Purpose

thyinternationalltd Custom Purses Pty Ltd is committed to ensuring that all customers, employees, contractors, and business partners are treated with dignity and respect, and that their right to privacy is protected in all business operations, including custom design services, online interactions, order processing, and communications.

Scope

This policy applies to all employees, contractors, management, and third parties acting on behalf of thyinternationalltd Custom Purses Pty Ltd.

Policy Statement

thyinternationalltd Custom Purses Pty Ltd is committed to protecting and upholding the privacy and dignity of all stakeholders. All personal information is handled lawfully, ethically, and in accordance with the Privacy Act 1988 (Cth) and the Australian Privacy Principles (APPs).

Individuals will be informed about what personal information is collected, why it is collected, how it is used, and who may access it. Consent will be obtained where required, including for the use of images, testimonials, or promotional materials.

Company Commitments

- Meeting all legal and ethical privacy obligations
- Providing clear information about privacy rights
- Handling personal and sensitive matters discreetly
- Ensuring staff understand confidentiality responsibilities
- Using secure systems for storing personal information

Procedures – Handling Personal Information

- Collect only information necessary for business operations
- Use lawful and transparent methods of collection
- Ensure information is accurate and up to date
- Allow individuals to access or correct their information
- Protect data from misuse, loss, or unauthorised access
- Securely destroy or de-identify information when no longer required

Customer Records

Customer records are confidential and accessible only to authorised personnel involved in order processing, customer service, or administration. Information is shared with third parties only where necessary (e.g. payment processors, delivery services) or where required by law.

Privacy in Communications

Personal information is discussed only in private and secure settings. thyinternationalltd Custom Purses Pty Ltd does not disclose personal information without consent unless legally required.

Confidentiality Policy

Confidentiality is a core value of thyinternationalltd Custom Purses Pty Ltd. Information is used only for the purpose for which it was collected and is secured appropriately at all times.

Staff Privacy

Staff personal information is accessible only to authorised management. Employees have the right to access and request corrections to their personal information. Disclosure occurs only with consent, in emergencies, or where required by law.

Monitoring and Review

This policy is reviewed annually or as required due to legislative or operational changes. Feedback from staff and customers is used to improve privacy practices.

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